

Missed Appointments

If you are a new patient and miss your first visit, we will <u>not</u> reschedule.

Three (3) missed, no-show appointments will result in dismissal from the practice.

There will be a \$25 charge for a missed appointment.

We understand appointments sometimes need to be changed, so we ask that you please call our office in advance if you cannot keep your scheduled appointment.

Phone Calls

Please allow up to 24 hours to receive a phone call back.

Usually all phone calls are returned the same business day. Phone calls after 4:30pm are returned the next day.

Lab Work

For the convenience of the patients and the staff here at Salem Family Practice, we will call to provide the results only if there is a problem.

If you would like a copy of your lab results you may bring in a stamped self-addressed envelope with you to your appointment and once the results come in we will mail you the results OR you may stop in our office to pick up a copy at your convenience.

WE DO NOT ACCEPT LAB ORDERS FROM OTHER DOCTORS



Medication Refills

For refills on medications please call your pharmacy first.

They will contact us directly.



Medications

Salem Family Practice Clinic does **not** offer chronic pain management and will **not** prescribe chronic pain medications. For example, daily chronic narcotics or Xanax. We will provide you with a referral to a pair management center if you need this specialized form of care after evaluation by Dr. McGarry.

Here at Salem Family Practice we participate in the **Arkansas Drug Monitoring Program**. This program provides complete and detailed reports of all prescriptions that each and every patient receives at their pharmacy or pharmacies. The goal of this program is to enhance patient care and ensure legitimate use of controlled substances.

Contact Us

Salem Family Practice Clinic 6640 Congo Road Benton, AR 72019

Phone Number:

(501)-794-4110

Fax Number: (501) 316-9360